

CANCELLATION FEE POLICY



Thank you for your interest in booking a Crown restaurant.

Credit or debit card details are required to guarantee all reservations. Full pre-payment is required for all special offers, set menus and where a minimum spend is required. All credit card information will be processed securely. Funds may be verified but no charges will be debited from your card at the time of reservation unless pre-payment is required. All reservations are subject to a 15-minute grace period. Please contact the restaurant if you are running late.

For groups of 12 or less, if you wish to cancel or reduce the size of your reservation, please contact us on 03 9292 5777 at least 12 hours before your reservation time. For groups of 13 or more, if you wish to cancel or reduce the size of your reservation, please contact the Private Events team on 03 9292 5535 at least 72 hours before your reservation time.

Cancellations or changes to the reservation outside of the applicable notice periods or no shows may incur a fee of up to \$50 per person charged to the credit card provided to secure the reservation.

Crown may contact you to confirm your reservation. Crown reserve the right to cancel any unconfirmed reservations.

