



CROWN SPA
TREATMENT MENU



YOUR TIME. YOUR JOURNEY.

Crown Spa provides a tranquil oasis for those seeking a holistic spa experience for a renewed sense of mind, body and spirit.

Our intent is to provide personalised moments of self-care that foster an enhanced state of wellbeing. We do so with expertly trained therapists, curated treatments and our industry leading partners, La Prairie and Subtle Energies.

Your time is precious and the journey is your own at Crown Spa.

AQUA RETREAT

Water in all its uses, gives us the ability to rehydrate, refresh and soothe the body, which forms the basis of our Aqua Retreat facilities.

The steam room provides heat to warm the body and eliminate toxins. The therapeutic swiss shower will stimulate the senses and our vitality spa is the perfect refuge for tired bodies.

The Aqua Retreat truly offers exceptional wet facilities to complement your Crown Spa treatment or simply, as a rejuvenating experience of its own.

The Aqua Retreat and indoor pool is complimentary to guests with treatments of an hour or longer and is available for use for one hour prior to your treatment. Alternatively guests can purchase an access pass.

AQUA RETREAT ACCESS

Use of the Aqua Retreat including vitality spa, steam room and Swiss shower. Please note the Aqua Retreat Pass is only available to guests of Crown Towers.

From
\$85

AQUA RETREAT AND POOL ACCESS

Unwind and spend the day poolside and in our leisurely Aqua Retreat facilities.

From
\$140





WELLNESS EXPERIENCES

JOURNEYS

EMPOWERING ME, A WOMAN'S JOURNEY

A journey to celebrate your inner and outer beauty. Begin with a gentle meditation, followed by a massage using active oils of empowerment and renewal, with a fusion of therapeutic techniques to increase your vital energy. A results-driven facial, tailored to bring harmony to your skin, using potent anti-ageing ingredients such as mogra, that also addresses emotional and hormonal balance.

From
\$420
2 hours 30 minutes

SLEEP SUPPORT THERAPY

This is a signature program based on clinical research and ancient practises, to assist sleep concerns and insomnia. A guided meditation begins the program while a full body Blissful Marma massage, releases tension and realigns the body's rhythm. This is followed by a facial marma massage and the Nasya (nasal oil application), an ancient yogic technique for many concerns including sleep. Yogic pranayamas, that will positively impact the vital energy within completes the journey.

From
\$370 - 2 hours

With Shirodhara – A stress-releasing treatment during which warm oil is poured over the third eye, forehead and temples to soothe and calm the nervous system.

2 hours with Savasana \$370.

2 hours 30 minutes with Shirodhara \$480.

DETOX AND ADRENAL BOOST JOURNEY

A comprehensive purification process using highly potent active ingredients such as tulasi, wild turmeric and Indian lime that work as detox agents stimulating the cells and lymphatics. The journey commences with a guided meditation. An invigorating full body exfoliation is followed by a detoxifying wrap and concludes with Subtle Energies signature massage, that is a fusion of modalities that is deeply relaxing but energising.

From
\$420
2 hours 15 minutes

THE RECOVERING TRAVELLER

A journey that assists in balancing the body by releasing any fluid retention and strengthens the immune system after a long flight. It begins with a guided meditation, followed by signature massage using a fusion of modalities, including marma work, lymphatic drainage and a kasa bowl technique that draws out excess heat. Customising to individual needs, this experience can awaken or assist to bring about a restful slumber.

From
\$350 - 2 hours

WELLNESS

SHIRODHARA

A stress-releasing treatment during which warm oil is poured over the third eye, forehead and temples to soothe and calm the nervous system. It assists with treating stress, skin conditions and insomnia, while also enhancing emotional balance, helping to get in touch with your higher being. The experience starts with a facial marma massage, with Subtle Energies' enriching facial blend, enhancing the benefits of the traditional experience and giving your complexion a fresh and youthful glow.

From
\$410 - 1 hour

MUSCLE DESTRESS PODI PROGRAM

This signature journey starts with an aromatic foot soak followed by Podikhizhi (Podi), a remarkable therapy performed with dried herb powders wrapped in muslin bolus bags, dipped in warm oil and applied over the entire body. Focusing on areas of pain and inflammation, this therapy is effective for water retention, sports injuries, muscular and nerve pain, soft tissue inflammation and joint problems. The treatment concludes with a full body tension-relieving Blissful Marma Massage with a therapeutic aromatic oil blend. This signature combination of therapeutic massage techniques at various levels of pressure enables a deeper state of relaxation and repair.

From
\$490 - 2 hours





SPA TREATMENTS

PACKAGES

CROWN SPA ULTIMATE

Enjoy on your own or with a friend; your ultimate spa escape hosted in our Deluxe Suite leaves nothing to chance ensuring you feel pampered from head to toe. Including a La Prairie Pure Gold Radiance Immersion Facial, a Relaxation massage, spa cuisine, manicure and pedicure. This heavenly combination ensures total body relaxation, with a polished finish.

From
\$995 - 5 hours 15 minutes

CELLULAR RESTORATION

Rebalance, revitalise, renew. Drawing on potent active ingredients, enhance cell regeneration and repair, with this indulgent treatment experience. Your restoration process begins with a purifying body exfoliation and a phytonutrient rich wrap, which tightly tones the skin, before being transported to a state of deep relaxation with our signature marma massage. Our customised age-defying facial completes this opulent journey, restoring cellular radiance and vitality on every level of being.

From
\$720 - 3 hours 15 minutes

INDULGENCE

For pure indulgence, we have combined a Hot Stone massage that will melt away tension, a Subtle Energies Advanced Anti-Oxidant facial to refresh fatigued skin and an Essential pedicure to soothe and moisturise tired legs and feet.

From
\$660 - 3 hours 30 minutes

CELEBRATION

This indulgent package includes a one hour Relaxation massage and La Prairie Caviar Essential Facial. Renowned for its results by leaving skin deeply hydrated, nourished and glowing. The Celebration package will leave you feeling renewed and content.

From
\$520 - 2 hours

TRANSFORMATION

Feel renewed after this decadent spa experience. The Cinnamon and Walnut Body Buff will eliminate toxins and dead skin cells from the body, while the Subtle Energies Holistic Age-Defying facial will restore cellular radiance to the skin. End your day with a wash and blow wave to complete your transformation.

From
\$515 - 2 hours 45 minutes

LA PRAIRIE FACIALS

CAVIAR ESSENTIAL FACIAL

Discover the lifting and firming benefits of Caviar with this 60 minute facial treatment. Nutrient-rich Caviar is infused with La Prairie's Exclusive Cellular Complex to help improve firmness and elasticity; designed for all skin types, this treatment will leave skin feeling hydrated, plump and firm.

From
\$360 - 1 hour

CAVIAR INDULGENCE IMMERSION

Indulge yourself in a moment of pure luxury with this 90 minute Caviar facial treatment, designed to lift and firm skin with La Prairie's signature intensive lifting massage to enhance the appearance of elasticity and tone. This luxurious facial is for all skin types and provides moisture-rich hydration and nutrients, leaving skin feeling instantly firmed, soft and smooth. To extend the benefits of your treatment beyond your appointment, you will receive a La Prairie trio of samples to continue your ritual at home.

From
\$440
1 hour 30 minutes

WHITE CAVIAR ILLUMINATING FACIAL

Experience the added benefit of Golden Caviar with this 60 minute facial treatment designed to promote a bright, even skin tone and plump and firm skin. Enhanced with La Prairie's Exclusive Cellular Complex, skin is left illuminated, as if lit-from-within.

From
\$390 - 1 hour

WHITE CAVIAR ILLUMINATING IMMERSION

Immerse yourself in the luminosity of White Caviar with this luxurious 90 minute facial treatment featuring Golden Caviar Extract with the added benefit of a cooling eye massage to reduce puffiness and improve circulation. Skin is left firm, smooth and illuminated. To extend the benefits of your treatment beyond your appointment, you will receive a La Prairie trio of samples to continue your ritual at home.

From
\$460
1 hour 30 minutes

PURE GOLD RADIANCE FACIAL

Discover the revitalising benefits of Pure Gold with this express facial treatment designed to enhance the appearance of radiance in the skin instantly and over time. Skin is left glowing, replenished and revitalised, this treatment is ideal for dry, dehydrated or sensitive skin.

From
\$430 - 1 hour

PURE GOLD RADIANCE IMMERSION

Immerse yourself in the opulence of Pure Gold with this 90 minute facial treatment, designed to revitalise the skin while promoting the feeling of increased volume from intense hydration. A gentle heat is used to infuse the benefits. Skin is left enriched, revitalised and replenished. To extend the benefits of your treatment beyond your appointment, you will receive a La Prairie trio of samples to continue your ritual at home.

From
\$500
1 hour 30 minutes

PLATINUM HAUTE REJUVENATION FACIAL

The ultimate rejuvenating treatment using our precious high performance Platinum Collection for an enhanced youthful glow. This ultra-luxe facial treatment works to reduce the appearance of signs of ageing and provides a noticeable line-smoothing effect, while helping to support the underlying structure of the skin.

From
\$480 - 1 hour

PLATINUM HAUTE REJUVENATION IMMERSION

Time is suspended when you experience Platinum Rare Haute-Rejuvenation. The most decadent 90 minute facial treatment designed to rejuvenate skin by boosting collagen production and strengthening skin's barrier. Commencing with a luxurious back massage treatment you are then transported to a dream like state as we pamper you with a relaxing foot and leg massage to totally transform you from head to toe. Precious Platinum works to increase the appearance of firmness and elasticity and your skin is left feeling volumised and renewed. To extend the benefits of your treatment beyond your appointment, you will receive a La Prairie trio of samples to continue your ritual at home.

From
\$700
1 hour 30 minutes



SUBTLE ENERGIES FACIALS

VEGAN COLLAGEN FACIAL

Experience the transformative power of vegan collagen. Meticulously designed to mimic human collagen, this treatment provides deep hydration, acting as a natural filler solution to restore youthful elasticity and plumpness. Unlock a radiant, age-defying complexion by harnessing the latest in biotechnology with vitamin-rich actives such as Kakadu Plum, Ashwagandha and Bacillus Ferment known to restore and strengthen skin integrity. The longer 90 minute facial incorporates two specialty masks for remineralising and hydrating the skin to further enhance the benefits of the advanced serums.

From
\$340 - 1 hour
\$400 - 1 hour 30 minutes

POMEGRANATE ENZYME FACIAL

Enjoy brighter, fresher skin through the transformational power of polyphenols including activated pomegranate enzymes and natural AHAs which effectively resurface and smooth the skin. The active aromatics and botanicals nourish and maintain moisture levels, while gentle exfoliation reveals a smoother and brighter complexion. Indulge in this remarkable facial to experience rejuvenated and radiant skin.

From
\$290 - 1 hour

ADVANCED ANTIOXIDANT FACIAL

Designed for skin exposed to urban toxicity and free radical damage. Be it sun exposed, dry, sensitive, or damaged skin, this intense enriching facial therapy delivers an exceptional nutrient rich elixir that revitalises tired ageing skin. Infused with advanced antioxidants and essential fatty acids to fight free radical damage and protect the skin from the visible signs of ageing. The Marma massage delivers an impressive active serum to increase collagen and hyaluronic acid production, before a botanical hydration mask locks this precious moisture into the skin. Finish this restorative treatment with smooth, vitamin enriched skin that is deeply hydrated.

From
\$260 - 1 hour
\$320 - 1 hour 30 minutes

HOLISTIC AGE-DEFYING FACIAL

This exotic and enriching skin remedy will enliven the skin whilst restoring emotional balance to total well-being. Mogra, Queen of Jasmines' offers a wonderment of healing elements and works synergistically to boost collagen production and increase cell renewal. Combined with the restorative powers of 24K gold leaf this sensory experience will penetrate and revive the deep layers of the skin, reducing fine lines and wrinkles. The ultimate skin rejuvenator that uplifts the spirit, emotionally replenishes, and creates a positive glow inside and out.

From
\$260 - 1 hour
\$320 - 1 hour 30 minutes

ENHANCEMENTS

ULTRA LOW MOLECULAR HYALURONIC ACID VIAL

An enhancement exclusive to our Subtle Energies facials to provide turbo boost hydration and permeability of other ingredients, improving skin elasticity, and promoting skin regeneration and collagen synthesis.

Additional
\$50

MULTI MOLECULAR WEIGHT HYALURONIC ACID SERUM

A new generation of Hyaluronic Acid that has been bio fermented allowing a broad range of molecular weight and targeted skin absorption. Combined with pomegranate extract and kakadu plum known to increase elasticity, this serum, helps improve skin tone and moisture levels in the skin whilst promoting the absorption of other actives.

\$40

VEGAN COLLAGEN SERUM

Smooth, plump and replenish your skin instantly by using cutting edge biotech to mimic human collagen via natural animal-free methods. Combined with potent plant extracts such as kakadu plum, ashwagandha and bacillus ferment known to restore and strengthen skin integrity.

\$60

POMEGRANATE ENZYME MASK

An advanced exfoliating mask, using a phyto-active complex of activated pomegranate enzymes and natural AHA's known to gently exfoliate the top layer of skin, removing impurities and revealing brighter fresher skin.

\$40

SUBTLE ENERGIES BODY TREATMENTS

PEARL INFUSED REMINERALISING BODY MASK

Experience the power of pearls with this exceptional treatment carefully designed to deliver multi-sensory results. Commencing with a skin softening exfoliation, the journey continues with a mineral rich body mask infused with active ingredients of pearl and conch shell extracts to stimulate skin cells and regenerate. Whilst cocooned in this mineral mask experience, receive a Subtle Energies signature facial Marma massage, using potent anti-ageing actives of mogra and Indian rose to release tension and stress and restore balance.

From
\$330 - 1 hour 30 minutes

RASAYANA DETOX BODY WRAP

Revitalise, tone and purify as this active body therapy begins with a zesty exfoliation of essential oils, including cinnamon powder and walnut shells. Relax as an exquisite mineral rich clay infused with powerful herbs of spiked ginger lily, spirulina and green tea envelop your body providing the ultimate detox. Intense nourishment is then delivered as your body is smothered with a customised experience of aromatic infused body butters, lotions or oils. Leave with skin glowing and body and mind re-energised.

From
\$290 - 1 hour 15 minutes

CINNAMON AND WALNUT BODY BUFF

A rejuvenating exfoliation using cinnamon bark and walnut shells, blended with the uplifting aromatics of tulasi, limbu and wild turmeric. This scrub buffs away dead skin cells, detoxifying and reducing signs of cellulite.

From
\$230 - 1 hour

HIMALAYAN ENERGISING BODY POLISH

This invigorating ritual begins with a deep exfoliating body polish using mineral rich and ionising Himalayan crystal salts to release toxins, stimulate circulation, reduce the signs of cellulite and relieve built up tension. Skin will be visibly radiant and stress will be soothed away with the active effects of rare Ayurveda Aromatherapy oils blended within the scrub. The treatment includes hot compressing and ends with a personalised full body hydration.

From
\$230 - 1 hour

MASSAGES

BLISSFUL MARMA MASSAGE

Experience effective and immediate relaxation, relieving all stress related tension. Long, firm, flowing movements and therapeutic techniques at various levels of pressure are implemented; whilst marma therapy and chakra balancing aligns vital energy centres.

The 90 minute includes a Subtle Energies signature facial marma massage with potent aromatic actives designed to balance the emotions, release stress and reduce anxiety.

From
\$250 - 1 hour
\$310 - 1 hour 30 minutes

RELAXATION

Let us take you on the journey to ultimate relaxation. Our spa therapists use light to medium pressure utilising gentle lymphatic techniques and rhythmic flowing movements.

From
\$290 - 1 hour 30 minutes
\$220 - 1 hour

THERAPEUTIC

A firm but relaxing spa massage designed to invigorate and energise the body and mind, utilising a variety of massage techniques and gentle muscular stretching.

From
\$300 - 1 hour 30 minutes
\$230 - 1 hour

DEEP TISSUE

A deep rhythmic massage focused on releasing areas of muscle tension and mobilising fatigued muscles. Perfect for muscular aches and pains, recovery post work out and to alleviate tightness and problem areas.

From
\$310 - 1 hour 30 minutes
\$240 - 1 hour

HOT STONE MASSAGE

Enjoy deep relaxation as the soothing massage of hot stones works to de-stress muscles, allowing tightness and tension to melt away.

From
\$320 - 1 hour 30 minutes

PREGNANCY

Our range of pregnancy treatments are the perfect way to pamper a mother to be! Crown Spa is only able to perform treatments on expectant mothers during the second and third trimesters of a pregnancy to ensure the safety of both mother and baby. Please note that for guests in their 3rd trimester, a medical certificate from your doctor approving treatment is required.

PREGNANCY MASSAGE

Ease tired feet, legs and back with a revitalising and strengthening massage for mothers to be. This treatment is specifically designed to meet the needs of pregnant women and their changing bodies, relieving muscle aches and joint pains and improving circulation and mobility.

From
\$240 - 1 hour

SOOTHE AND ENRICH ANTIOXIDANT FACIAL

This intense enriching facial delivers an exceptional nutrient rich elixir that revitalises tired skin. The marma massage delivers an impressive active serum to increase collagen and hyaluronic acid production, before a botanical hydration mask locks this precious moisture into the skin. Emerge from this restorative treatment with smooth, vitamin enriched skin that is deeply hydrated.

From
\$260 - 1 hour

GLOWING MUM-TO-BE

For expectant mothers in their 2nd trimester only.

For complete pampering unwind with our 60 minute pregnancy massage along with a Subtle Energies Advanced Anti-Oxidant facial to ensure you leave feeling refreshed and glowing

From
\$360 - 1 hour 30 minutes



ENHANCEMENTS

HIMALAYAN SALT EXFOLIATION

Eliminate dull skin with this deep exfoliating body polish using mineral rich and ionising Himalayan crystal salts to release toxins, stimulate circulation, reduce the signs of cellulite and relieve built up tension. Skin will be visibly radiant with the active effects of rare Ayurveda Aromatherapy oils blended within the scrub.

From
\$160 - 30 minutes

HEAD, NECK AND SHOULDER MASSAGE

This deeply relaxing treatment uses an exquisite blend of therapeutic ingredients such as neem and coriander seed to induce a sense of grounding. A combination of pressure point massage and stretches with traditional massage techniques will leave you with clarity and focus, whilst rejuvenating the scalp and releasing tension in the neck and shoulders.

From
\$160 - 30 minutes

RELAXING FOOT MASSAGE

Bring harmony to the entire body with this energising foot and leg treatment. A stimulating massage of the feet involving stretches and pressure points massage will invigorate and renew the entire body. It balances and calms the mind, assuring a peaceful night's sleep. Hot compresses complete this treatment.

From
\$160 - 30 minutes

HOLISTIC CUSTOMISABLE FACIAL

Harnessing the potent blend of ancient cellular wisdom and modern science, this results driven facial delivers a unique customised treatment experience. With a wide range of Subtle Energies advanced therapies at their fingertips, your therapist will personally tailor your experience for optimum results.

From
\$160 - 30 minutes

PRIVATE SPA TIME - DELUXE SUITE

Enhance your treatment experience by upgrading for a private spa time in the luxury of our Deluxe Suites. This includes a spa bath and private steam shower.

From
\$95 - 30 minutes

PRIVATE SPA TIME - INDULGENCE SUITE

Enhance your treatment experience by upgrading for a private spa time in the luxury of our Indulgence Suites. This includes a spa bath and private steam shower.

From
\$150 - 30 minutes

FOR HIM

A DAY FOR HIM

For the active man to the constant traveller, this customised treatment journey balances and restores oneself, maintaining immunity, muscle strength and healthy skin. Your body will be invigorated and renewed with a zesty body polish, to then be transported to a place of deep relaxation with a full body detox massage, also assisting adrenal fatigue. Feel all the tension drift away as your skin is cleansed and balanced with a gentleman's essential hydration facial to complete this well being journey.

From
\$545 - 2 hours 30 minutes

A PACKAGE FOR HIM

Commence your journey in our Aqua Retreat before moving into one of our luxurious treatment rooms. Your firm but relaxing Therapeutic massage which will ease stress, improve circulation and release toxins from the body is followed by an essential manicure, complete with a relaxing hand massage. Finish with a haircut to complete your experience with one of our renowned stylists.

From
\$360 - 2 hours 15 minutes

CAVIAR ESSENTIAL FACIAL

Discover the lifting and firming benefits of Caviar with this 60 minute facial treatment. Nutrient-rich Caviar is infused with La Prairie's Exclusive Cellular Complex to help improve firmness and elasticity; designed for all skin types, this treatment will leave skin feeling hydrated, plump and firm.

From
\$360 - 1 hour

THERAPEUTIC MASSAGE

A firm but relaxing spa massage designed to invigorate and energise the body and mind, utilising a variety of massage techniques and gentle muscular stretching. This massage will revitalise even the weariest muscles, release toxins and alleviate stress and muscle tension tailored to your areas of concern.

From
\$300 - 1 hour 30 minutes

SOOTHE & ENRICH ANTI-OXIDANT FACIAL

This intense enriching facial delivers an exceptional nutrient rich elixir that revitalises tired skin. The marma massage delivers an impressive active serum to increase collagen and hyaluronic acid production, before a botanical hydration mask locks this precious moisture into the skin.

From
\$260 - 1 hour

MANICURE

Soothe and moisturise your arms and hands with an essential manicure. All hand treatments include nail shaping and cuticle conditioning complete with a relaxing hand massage.

From
\$130 - 45 minutes

PEDICURE

Soothe and moisturise your legs and feet with an essential pedicure. All foot treatments include nail shaping and cuticle conditioning complete with a relaxing foot massage.

From
\$140 - 1 hour

GROOMING SERVICES Hair Cut | Beard Trim | Waxing | Colour Services



BEAUTY

HAIR

Ladies Cut Including Blow Wave	From \$100
Ladies Restyle Cut Including Blow Wave	From \$130
Fringe Trim	From \$25
Children's Cut (12 Years and Under – Excludes Wash and Blow Wave)	From \$40

HAIRSTYLING

Blow Wave	From \$75
Classic Hair Up (Wash Not Included)	From \$100
Creative Styling (Wash Not Included)	From \$150
Permanent Wave	From \$115
Tonging (Dry Styling with Irons)	From \$50

COLOUR

Foils	From \$105
Semi Colour	From \$70
Tint (Full Head)	From \$130
Tint (Re-growth)	From \$115
Toner Application	From \$40
Balayage/Ombre	From \$280
Hair Contouring	From 280
INOA Hair Colour	Add \$10
Ritual Booster Treatments	From \$40
Intensive Treatment (With Heat)	From \$60
Olaplex Treatment	From \$85
Smartbond Treatment	From \$35

NAILS

ESSENTIAL MANICURE

Soothe and moisturise your arms and hands with an Essential manicure. All hand treatments include nail shaping and cuticle conditioning complete with a blissful hand massage and nail polish application. From \$140 - 1 hour

ESSENTIAL MANICURE - GEL POLISH

Soothe and moisturise your arms and hands with an Essential manicure. All hand treatments include nail shaping and cuticle conditioning complete with a blissful hand massage and nail polish application. From \$150 - 1 hour 15 minutes

ESSENTIAL PEDICURE

Soothe and moisturise your legs and feet with an Essential pedicure. All foot treatments include nail shaping and cuticle conditioning complete with a blissful foot massage and nail polish application. From \$160 - 1 hour

ESSENTIAL PEDICURE - GEL POLISH

Soothe and moisturise your legs and feet with an Essential pedicure. All foot treatments include nail shaping and cuticle conditioning complete with a blissful foot massage and nail polish application. From \$170 - 1 hour 15 minutes

SHELLAC REMOVAL

From \$50 - 30 minutes

FRENCH APPLICATION

From \$25 - 15 minutes

MAKEUP, WAXING AND TINTING

MAKEUP

Full Application	From \$100
Temporary Eyelash Application	From \$45
Bridal Parties Hair and Makeup	POA

SPRAY TAN

Naked Tan is the global pioneer of the two hour tan and is made from all natural ingredients. The Naked Tan spray tanning formulation wash 'n' wear in two hours is enriched with aloe vera for moisture, contains organic DHA, no parabens, no alcohol and is odour-free and interacts with the skin naturally. The divine aroma of coconut and vanilla bean with a hint of bliss is inspiring.

From \$75

WAXING

Full Leg Wax | Half Leg Wax | Arms Wax | Underarm Wax
Bikini Wax | Brazilian Wax | Chest Wax | Back Wax
Eyebrow Wax | Lip/Chin Wax | Ear/Nose Wax | Full Face Wax

POA

TINTING

Eyelash | Eyebrow | Eyelash and Eyebrow

From \$25





MOVEMENT

SPA ETIQUETTE

We welcome guests to book in advance to secure your preferred reservation time and date. All appointments must be guaranteed with a valid credit card. To cancel a booking and avoid being charged in full, a minimum of 24 hours' notice is required for individual bookings and a minimum of 48 hours' notice is required for bookings of four or more guests.

We recommend that you arrive 60 minutes prior to your treatment so you can commence your spa journey starting in our Aqua Retreat facility. Late appointments will result in a shorter treatment time.

Crown Spa promotes an environment of tranquillity and relaxation, therefore use of mobile phones is prohibited in the spa.

Robes and slippers have been provided for your convenience. Professional draping is performed throughout the duration of your spa treatment and underwear must be worn. Disposable underwear is available.

The Aqua Retreat areas are designated male and female areas. These areas are a shared space with other guests and staff; we ask that you use robes and towels provided when moving around these areas. No children under the age of 16 years are permitted at Crown Spa, including the Aqua Retreat.

Complimentary four hour valet parking is included with all one hour or more treatments excluding in-house guests.

Crown does not tolerate unacceptable behaviour towards Crown Spa therapists and team members, which includes requests for services of an inappropriate nature. Any person who is found to engage in inappropriate behaviour will have their appointment cancelled without reimbursement, asked to leave the Crown premises and may result in a ban from Crown Melbourne.





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